



Luggage Policy

KURANDA SCENIC RAILWAY

Luggage

Kuranda Scenic Railway is a heritage train with all the charm of yesteryear, that's why we are limited in our capacity to transport luggage. Luggage storage space is very limited on Kuranda Scenic Railway services, so customers should only carry day pack items onboard that can be transported with them and must be able to fit under the seat (maximum 25cm in height).

All luggage items accepted onboard Kuranda Scenic Railway services are unchecked (carry on).

Customers are required to stow loose items under their seat (maximum height 25cm).

The secure storage of luggage items is an essential safety requirement as in the event of an abrupt stop, loose items can become airborne and have the potential to be dangerous to customers and staff.

Size and weight limits

We may refuse the transport of any luggage we deem not acceptable, due to the nature, weight or size of the luggage. Daypacks should be limited to a maximum size 23cm x 34cm x 48cm to enable it to fit under the seat.

Kuranda Scenic Railway staff cannot assist with handling luggage items that exceed 20kg in weight due to Workplace Health & Safety regulations.

Items up to 25cm in height can be stowed under the Heritage Class seats including collapsible strollers or prams.

Wheelchairs and mobility scooters

A limited number of wheelchairs/mobility scooters can be transported on each Kuranda Scenic Railway service in the accessible carriage, speak with your booking consultant for more information.

More information on accessibility can be found on our [accessibility page](#).

Prams and strollers

Small collapsible prams and strollers can be stored under the Heritage Class seats provided they are no more than 25cm in height once collapsed.

There is limited capacity to store non-collapsible or large collapsible prams and strollers onboard the train, and there is no dedicated storage space onboard the train or at our station locations.

Please let us know at the time of booking if you intend to travel with a large collapsible pram or stroller or non-collapsible device.

If you are unable to travel with a small collapsible pram or stroller for your journey, please let the team know when you arrive at the station so they can assist you with your device. The carriage of larger prams and strollers on each Kuranda Scenic Railway service is subject to available space on the day.

For safety reasons, children are not allowed to travel on the train in a stroller, pram or baby capsule.

Bicycles

Bicycles are not accepted on any Kuranda Scenic Railway services.

Additional information relating to luggage can be found in the [Kuranda Scenic Railway conditions of carriage](#).

Luggage lockers

There are no storage lockers at Cairns, Freshwater or Kuranda stations.

